



May 09, 2012,

Computer Support Experts Inc
2133 Royal Windsor Drive, Unit #2
Mississauga ON L5J 1K5

To: A1 Payroll Staff

A1 Payroll has exceeded our expectations in so many ways.

When the A1 Payroll support staff setup the software for us and showed us how to use it, we were impressed how it was customized to exceed all our specific requirements for different types of employees like complex union deductions for hourly workers or gross up pay calculations for salaried staff.

The A1 Payroll System was so easy for us to learn and use with very little training and without the need for complicated manuals. We were surprised to learn that all reporting and year end procedures were performed for us remotely including, new tax, CPP and EI rates, updating TD1 codes and filing T4s. It is very comforting to know that assistance is available anytime we need it by phone, the cloud, remotely, online, MSN, Skype or any other method that was convenient for us. We may add options in the future like online timesheets, Job costing or a VPN for additional security at external locations.

We chose A1 Payroll over the others for the high level of functionality and support and realized the online version of A1 Payroll would save additional cost with no need to purchase, maintain or back up additional servers or workstations.

We are happy with our decision and thank you so much for all your help, support and assistance.

Sincerely,

A handwritten signature in black ink, appearing to read 'Romona Salisbury', is written over a horizontal line.

Romona Salisbury

Payroll Manager , FCC CANADA LTD